



Provide Tier 1 General  
Advice in General Insurance

(FNSASICO503)

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Course Overview


  
**Mentor**  
education

RTO 21683

[www.mentor.edu.au](http://www.mentor.edu.au)

## Why Mentor Education

[www.mentor.edu.au](http://www.mentor.edu.au)



“I was extremely impressed with the quality of the training that you delivered”

Tony Read - Mentor Education Diploma Graduate

Established in 2003, we are Australia's largest privately owned training organisation focused purely on Financial Services & Business training market. Many of our graduates currently work for Australia's leading financial services institutions (including Big 4 Banks) and small businesses all around Australia.

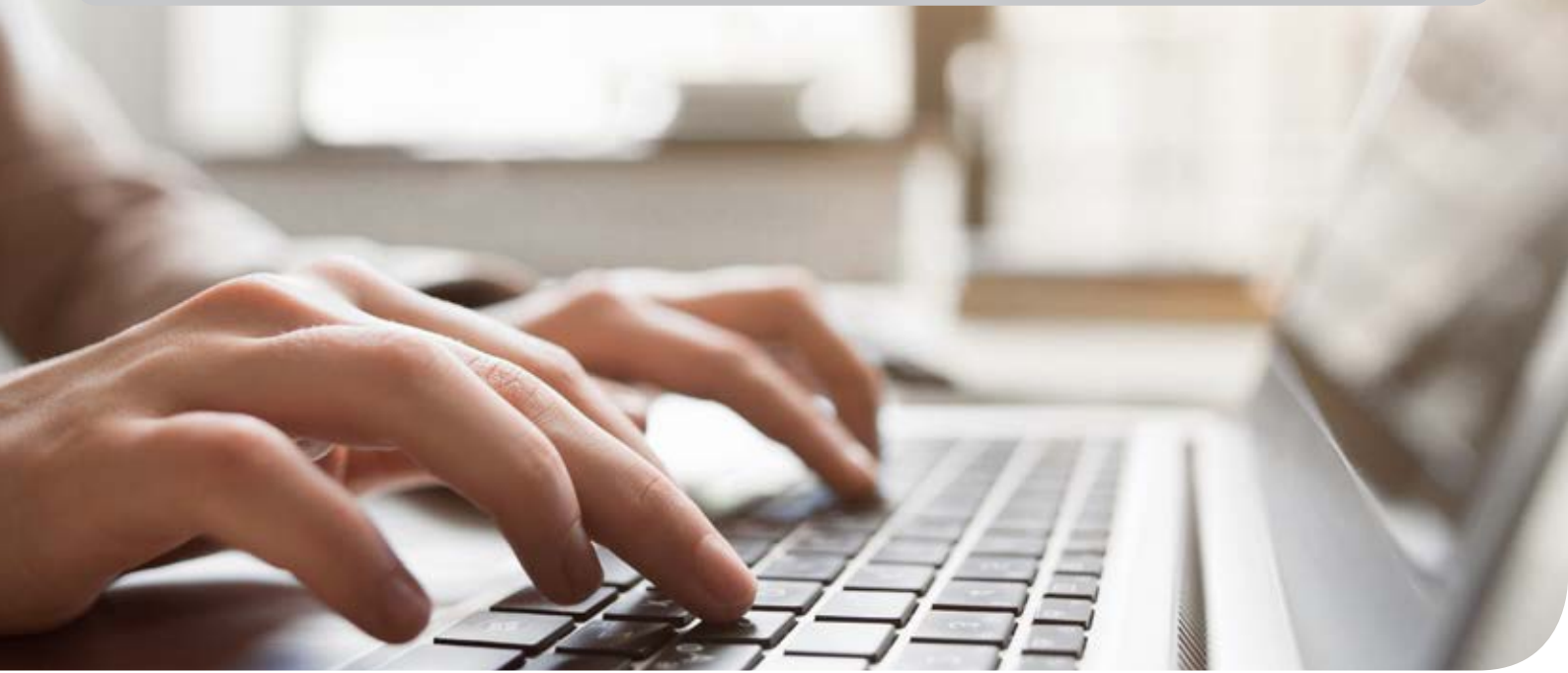
Building on the strong relationships we develop with learners completing our courses, our industry experts are available by arrangement to provide ongoing mentoring on an individual or organisation-wide basis. Learners can also benefit from access to current industry information through our state-of-the-art Continuing Professional Development (CPD) program and Best Practice Review Audits.

### Exemplary Student Support

Mentor Education has gained an enviable reputation as the only financial training organisation that can deliver outstanding RG146 compliance and financial training coupled with personalised student support and customer service.

### Our commitment to you

Our commitment is exemplified by the high level of student support received - our industry experts and assessors are available to personally respond to your questions and offer constructive feedback and guidance.



## Student Support

To help you thrive and achieve your study goals, expert teacher support is available to you



**Phone Support**  
Available

**1300 306 146**      **+61 3 8317 2953**  
Monday to Friday 9am to 5.00pm (AEST)



**Email Support**  
Response within two business days

You can get one on-one help from expert tutors via email and you are encouraged to share your work to receive feedback.



<b>Course name</b>	Provide Tier 1 General Advice in General Insurance
<b>Course code</b>	FNSASICO503
<b>Delivery options</b>	Workshop
<b>Course duration</b>	Up to 6 months
<b>Assessments</b>	Assessment tasks may be a combination of Written Activity, Case Study, Observation, Questions and Third Party Report
<b>Nationally recognised</b>	Yes

## Course Overview

[www.mentor.edu.au](http://www.mentor.edu.au)

General Advice in General Insurance (FNSASICO503) course delivered by Mentor Education has been designed for individuals seeking the skills and knowledge required to analyse a client's general insurance needs for current Australian Securities and Investments Commission (ASIC) regulation (Financial Services Reform Act) at Tier 1 (Diploma) level, distinctively in the insurance specialist and generic knowledge areas.

### Course Overview

The General Advice in General Insurance (FNSASICO503) course is designed for individuals who have specialist product knowledge (especially relating to personal sickness and accident insurance) and strong interpersonal skills and are expert communicators.

To complete this course, students will be required to satisfy generic, core and specialist knowledge requirements applicable to the products and activities in which advice is given.

#### **The course provides an overview of:**

- Dealing with initial client enquiries for general insurance
- Preparation and provision of general insurance advice

### Industry Endorsed and Trusted

The General Advice in General Insurance (FNSASICO503) course is a nationally recognised accredited unit of competency.

### Entry requirements

For participants to successfully complete this course, it is recommended students have strong literacy and numeracy skills.

### Who Should Enrol?

This course is suitable for students seeking the skills and knowledge required to analyse a client's general insurance needs for current Australian Securities and Investments Commission (ASIC) regulation (Financial Services Reform Act) at Tier 1 (Diploma) level in the insurance specialist and generic knowledge areas.

#### **This course is designed for Individuals who:**

- Require excellent customer service skills relating to the provision of advice to clients
- Deliver specialist product knowledge (in particular in relation to personal sickness and accident insurance)
- Seek strong interpersonal skills and are expert communicators.

## Course Outline

On completion of this course students will achieve accreditation for the unit of study:

### Core Units

FNSASICO503 Provide Tier 1 general advice in general insurance

## Assessment

To complete your assessment and meet the requirements for performance evidence, you may be required to undertake a combination of tasks.

### These can include:

- Written Activity
- Observation
- Third Party Report
- Case Study
- Questions

## Flexible Delivery Options: Nation-Wide

Mentor Education specialises in providing professional education and training services to you anywhere, any-time. We appreciate that learning needs differ for each individual and organisation, which is why we allow you to select the approach that works best for you.

This course is only available via workshop study.



1300 306 146  
(option 1 'new enquiries')



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